

Refund Policy

Thank you for choosing Intelligic Solutions for your website design, development, and digital marketing needs. Our refund policy outlines the terms and conditions for requesting refunds on products and services purchased through our website intelligic.org (the "Site").

Services Eligible for Refund

Website Design and Development: Refunds may be requested if the project has not commenced and no work has been completed.

Graphic Design Services: Refunds may be considered on a case-by-case basis, depending on the progress of the project and the client's satisfaction.

Hosting and Domain Services: Refunds are not available for hosting and domain services once they have been activated or renewed.

SEO and Digital Marketing: Refunds may be requested within a specified timeframe if the services provided do not meet the agreed-upon objectives or results.

Desktop Application and Mobile App Development: Refunds may be considered based on the project's status and the client's satisfaction with the delivered work.

Refund Process

Requesting a Refund: To request a refund, please contact our customer support team at refunds@intelligic.org within 30 days of the purchase or service delivery date, whichever is applicable with proper due diligence.

Refund Evaluation: Our team will review your refund request and assess it based on the eligibility criteria mentioned above. We may require additional information or documentation to process your request.

Refund Approval: If your refund request is approved, we will initiate the refund process within 30 days. The refund amount may be subject to deductions for any work already completed or third-party expenses incurred on your behalf.

Refund Method: Refunds will be issued to the original payment method used for the purchase, unless otherwise agreed upon between the parties.

Exceptions

Non-Refundable Items: Certain products or services may be designated as non-refundable, such as customized development work, third-party software licenses, or digital downloads.

Cancellation Fees: In some cases, a cancellation fee may apply if you cancel a project or service after work has commenced but before completion.

Contact Us

If you have any questions or need further assistance regarding our refund policy, please contact our customer support team at contact@intelligics.co.in